

Older People

N.B. This section covers performance in respect of indicators that relate wholly or mainly to older people. All-age indicators that are also relevant to performance in respect of older people feature elsewhere, notably under the Health and well-being theme in Appendix 3.

Table 1 shows performance against target. For comparison, December's figures are in brackets. End-of-year outturn is not yet available for all indicators which is why **Amber** judgements still remain. Table 2 shows performance compared to the same period in the previous year.

Table 1

	No. of indicators	On course to achieve target (or establish baseline)	Some progress, but data / lack of data or analysis suggests that the target may not be achieved, but should be capable of achievement if remedial action is taken	Not achieved / not expected to be achieved / no activity reported
Corporate Plan (including LAA and HCS)	8 (8)	5 (4)	0 (2)	3 (2)
of which				
Local Area Agreement (LAA)	1 (1)	0 (1)	0 (0)	1 (0)
Herefordshire Community Strategy (HCS)	1 (1)	1 (1)	0 (0)	0 (0)
All reported indicators	9 (9)	6 (5)	0 (2)	3 (2)

Table 2

Direction of Travel		
	December	March
Improving	4	4
No real change	0	0
Deteriorating	1	1
Total	5	5

Headlines

- Many of the out-turn figures are provisional. In part this is because the new Frameworki system is still not able to produce data for all indicators connected with Adult and Children's Social Care; judgements for some indicators have been based on forecast outturn. The transfer of data to Frameworki should mean that indicators should be able to be reported against throughout from the first quarter of 2009-10.
- Changes since December 2008:
 - Green** from **Red**
 - Local indicator: Number of people using Telecare
 - Green** from **Amber**
 - NI 131 'delayed transfers of care from hospitals per 100,000 population aged 18+'
Red from **Green**
 - NI 136 'people supported to live independently through social services (all ages) per 100,000 population'
Red from **Amber**
 - LPSA indicator 'the gap between the percentage of people 65 and over using home care services provided through Social Care, and people 65 and over who directly purchased services using Direct Payments, who report being satisfied with the help they received from Herefordshire Social Care and perfection (100%)'

Integrated Commissioning Director commentary

'End of year figures have been calculated using a mix of data from the former Client Index (CLIX) system, the new Frameworki solution, and other sources. The general picture shows that although some locally set targets have not been met, overall all but two indicators are 3 blob rated (out of 5 blobs in the PAF bandings) or better, with 12 of the 20 key indicators (including those in Health and Well-Being, Appendix 3) being above UK average performance.'

The specialist intermediate care services team has been awarded runner up for a regional award for the 'Just Checking' service, which enables people with dementia to remain safely in their own homes, whilst being remotely monitored by the use of telecare systems.'